



# HEALTH CHARTER / CORONA VIRUS

We reinforce the sanitary measures to better protect our customers, in particular against the risk of coronavirus:

## At arrival in our premises

- Our reception staff are trained to remind if necessary the barrier gestures, the importance of hand washing and distancing measures to be respected.
- We systematically disinfect the reception area of the hotel, as well as the keys and documents before handing over to customers.
- The stair railings and the elevator buttons are disinfected several times a day

## In the rooms :

- Our staff is trained to carry out reinforced cleaning of the rooms,
- This cleaning is supplemented by disinfection measures, with the use of disinfectant liquid containing 80% ethanol for surfaces (tables, chairs, switches, remote controls for TV sets, door and window handles), with levuricidal, fungicidal and virucidal for bathrooms and toilets,
- The linen (sheets, pillowcases as well as the bath linen) is washed at a temperature above 60 ° Celsius,
- The fabrics (armchairs, curtains) are regularly cleaned with steam,
- The rooms are at least ventilated for 30 minutes every day.

## Regarding the equipment made available to customers :

- The guest cards giving access to public transport in the Chamonix Valley are prepared with all the necessary hygiene measures before delivery to customers,
- The payment terminal is systematically cleaned between two customers.
- Hydroalcoholic gel is made available to customers in the various areas of the hotel,
- A list of healthcare professionals can be consulted in the hotel lobby, with addresses, opening hours and telephone numbers allowing you to make an appointment if necessary.

## • The public toiletsof the hotel :

- Are cleaned and desinfected 4 times a day

This health charter will be regularly updated according to the evolution of the situation.

Our "health security" referent and manager of the Hôtel de La Couronne, Ms. Lasalle is at your disposal for any questions you may ask her from our contact page.